

Receivables Intelligence - Payment Portal

Enable timely payments with a customer portal that will help your company reduce paper and postage, and ultimately get paid faster

Payment Portal is a powerful customer self-service portal that provides your customers with their up-to-date accounts receivable data to pay online, track orders, and manage their profile.

Payment Portal is one of three applications of Receivables Intelligence — Dun & Bradstreet's advanced AI-driven platform that allows you to dramatically improve your credit-to-cash processes by combining invoicing, collections, payments, and cash management into a powerful automation engine integrated within your ERP.



Payment Portal can help you significantly reduce printing and mailing costs, as well as reduce DSO by enabling timely payments, and dramatically improve your digital customer experience.

A DIGITAL SELF-SERVICE PLATFORM

Your customers will receive an email with a link to the customer portal when it's time to pay their invoice. Once inside the portal, which contains your company's logo and branding, customers can pay via online banking or credit cards. They can also view, download, and print account statements and invoices with enabled QR codes, use a two-way message exchange, schedule recurring payments, update their account contact information, manage disputes, and more.

AUTOMATED PROVISIONING AND E-DELIVERIES

Payment Portal provides an intelligence engine to automate customer signup as well as e-invoice and e-statement deliveries. E-invoices can be sent using the electronic formats required by your customers' accounts payable systems; e-deliveries can be scheduled or delivered on demand.

INVOICE AND STATEMENT TEMPLATES

Payment Portal has an advanced templating engine to reproduce the exact format of the invoice and statement. Customized emails can be used to promote various collections campaigns. Customers receive a single email even if hundreds of invoices are merged into a single PDF attachment. PDF account statements and invoices also feature QR codes to ensure easy payment.

ONLINE PAYMENT

Customers can pay through banking channels or credit cards. You can define when and how various payment channels are offered. Payments are automatically applied to invoices with a real-time sync to your ERP. Credit card payments receive the lowest Level 3 charge processing rates.

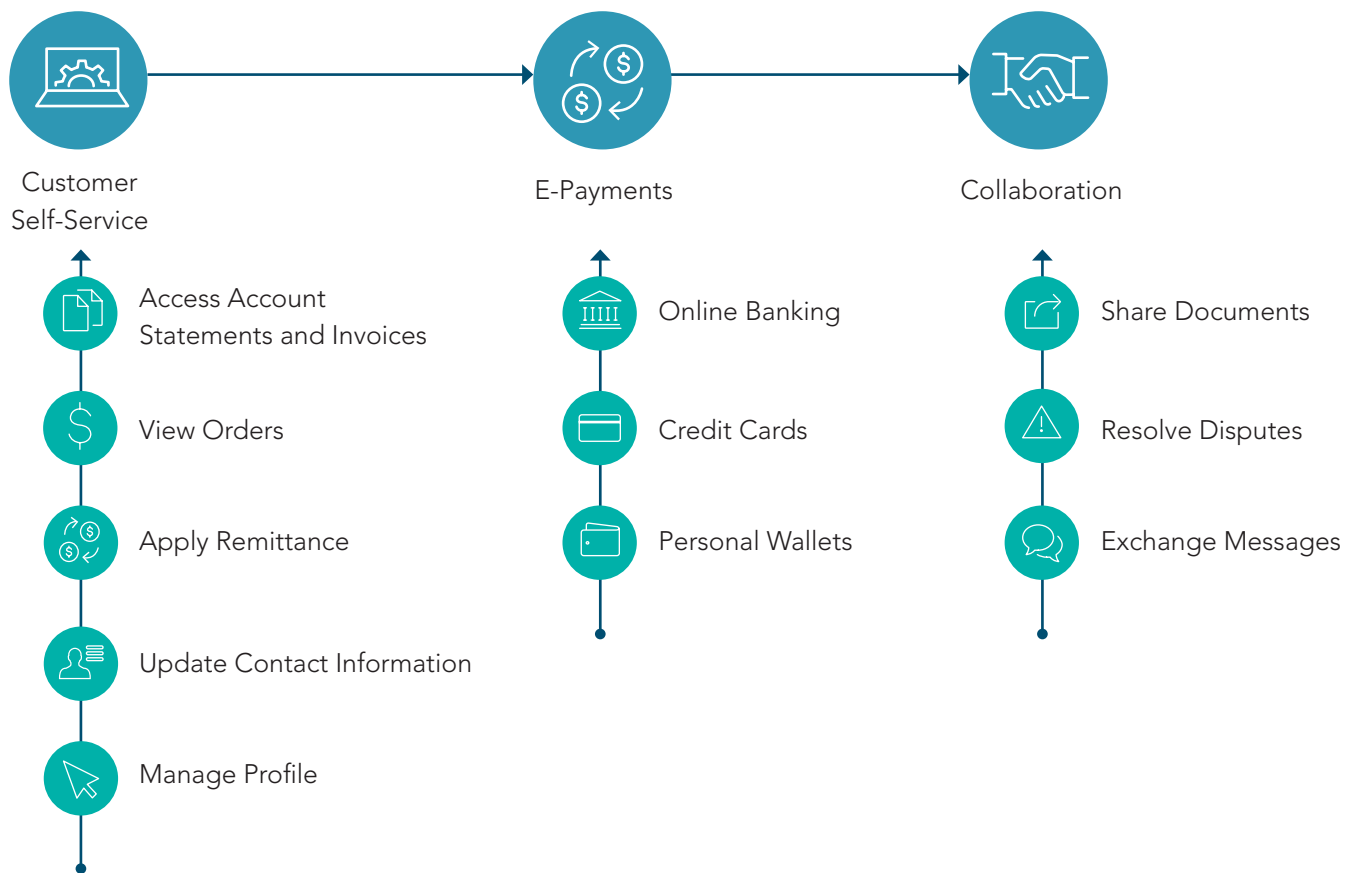
CONTACT MANAGEMENT AND PERSONALIZATION

Payment Portal offers a complete and integrated contact management system to manage contacts. Emails can be sent to certain recipients by job title, and inessential users can opt out. You can also change the sender name (in the "From" address field) to your assigned finance or sales representative, making the email highly personalized.

AUDITING, TRACKING, AND REPORTING

Payment Portal logs every email sent and provides complete tracking and auditing of deliveries, including when someone logs into the portal and which invoice is viewed. The system provides dashboards and reports on email send rates (how many opened, how many bounced, how many opted out). Unsuccessful deliveries are tracked in the system and routed to an inbox so users can resend them to the correct address, which increases delivery hit rates.

PAYMENT PORTAL



To learn more about Payment Portal, contact us at

ABOUT DUN & BRADSTREET

Dun & Bradstreet, a leading global provider of business decisioning data and analytics, enables companies around the world to improve their business performance. Dun & Bradstreet's Data Cloud fuels solutions and delivers insights that empower customers to accelerate revenue, lower cost, mitigate risk, and transform their businesses. Since 1841, companies of every size have relied on Dun & Bradstreet to help them manage risk and reveal opportunity. Twitter: [@DunBradstreet](#)

© Dun & Bradstreet, Inc. 2020. All rights reserved. (CREATIVEUX-2250 10/20)

dunb.com